



## Case Study

Large IT and Telco  
Infrastructure Monitoring

Utilities

- **The Challenge**

Customer had a large modern and legacy telecom environment to monitor, from Optical and MPLS to NFV, as well as legacy applications and telephony solutions, all within a single monitoring tool.

Technology and business dashboards were required to help manage and drive investments

- **The Solution**

Insitu deployed the DellEMC M&R solution to meet the challenges

- **Results**

Customer was able to assess health of their legacy environment, understand where investments were needed in priority and see in realtime the impact of deploying the new technologies.

They were able to monitor their vendor SLAs and SLAs with their customers from a single pane of glass, and understand how their SLAs were aligned both from a business standpoint and a technology standpoint.